

Shop Assistant Volunteer Role Profile



**MUSEUM OF
ROYAL
WORCESTER**

The Museum of Royal Worcester (MoRW) is a small, independent museum that tells the story of Royal Worcester porcelain and its place in Worcester history. The museum has recently received Heritage Lottery Funding for a redevelopment project and we are looking for volunteers to help.

Details

Where will this take place?

This role will take place at MoRW

What commitment will I be expected to make?

It would be expected that you would attend one morning or afternoon a week

How long will this be for?

This is not a fixed term project

Who will I be accountable to?

This role will be responsible to the Shop Supervisor

Role Summary

What are the main duties and responsibilities?

- Working behind the sales desk, welcoming visitors and selling tickets and products.
- Unloading, checking and displaying stock.
- Answering the phone and directing enquiries accordingly.
- Introducing visitors to the galleries.

What skills are needed for this role?

- Attention to detail

What qualities are you looking for?

- Friendly nature
- Ability to work independently

Why volunteer?

Why is MoRW looking for a volunteer?

Welcoming visitors is a crucial part of the museum work

What will I get out of it?

- Valuable experience in a customer facing role

What training will I need?

- Every volunteer will have an induction

Contact

What do I do next?

If you are interested in this volunteer role, please contact Louise Price, Volunteer and Collections Assistant (Part-Time).

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